

Time	Module	Topic
08.45		Welcome & Registration
09.00	1	Introduction to the course
09.15	2	TickIT ^{plus} scheme overview
09.30	3	Scope (BPL, Scope Profiles)
10.15		Coffee
10.30		Exercise (Scope)
10.45	4	Assessment Strategy
11.15		Exercise (Strategy)
11.30	5	Process Reference Model (PRM)
12.00	6	Assessment Planning
12.30		Lunch
13.15		Exercise (PRM Review)
13.45	6	Assessment Planning (Continued)
14.00		Exercise (Calculate ACI)
14.15	7	Prepare PAM
15.00		Coffee
15.15		Exercise (Case Study)
15.45	8	Conduct Assessment
16.15		Exercise (Ratings)
16.30	9	Assessment Results
16.45		Summary and Review
17.00		Finish